



23rd September 2020

Dear valued customers,

As you are all aware as of Thursday 24th September from 10am we are required to offer table service to ALL customers, along with a few other additional measures we must adhere to.

We need your support and understanding with the following:

- We have maximised the seating capacity of the restaurant, lounge and centenary room; 11 tables in the restaurant, 9 in the bar, 7 in the centenary and 14 outside - giving us a capacity of just over 100 persons inside plus 56 outside.
- There is a new one-way system, entry via original front doors, exit via side doors or the changing rooms or patio doors.
- On entering any part of the clubhouse, including the Pro Shop, hands MUST be sanitised, and face masks MUST be worn at all times unless seated.
- We also strongly recommend regular hand washing throughout your visit via any one of the sanitisation stations located in the clubhouse.
- Tables and chairs MUST not be moved unless authorised by a member of staff, they have been specifically positioned in the lounge to allow for social distancing.
- The maximum booking in the restaurant will be for 6 persons at one table.
- All tables are numbered.
- Once seated your order will be taken and you will be given the option to pay or keep a tab. We do encourage members to top up their gold cards via the V1 app where possible.
- You will be asked for your name and phone number at the time of ordering for track and trace. If you have downloaded the NHS Covid-19 App you should use our NHS track and trace QR code which is on display in the clubhouse.
- Drinks and food will be delivered to your table.
- Whilst exiting you will be encouraged to leave empty glasses, cups and plates at a designated table.
- All tables will be sanitised before the next customer.
- Please do not congregate in groups of 6+ around the putting green, 1st tee and when leaving the 18th.
- No access to kitchen, bar or office unless invited to do so AND with a face covering.

We must ask you to respect the staff at all times, you may experience slower service at busy times but rest assured we are doing everything we can to make your visit as enjoyable and safe as possible.

Once again, thank you all for your continued support, we need your help to help us stay open.

Kind regards,

Nick Tedesco
Club Manager